

Crystal Practice Management

www.CrystalPM.com

11118 Conchos Trail

Austin, TX 78726



May 31, 2016
Abeo Solutions, Inc.
Crystal PM Version 4.0

To Drummond Group:

For public release and exact language used for our website and marketing distributions:

Abeo Solutions, Inc. offers the same version of the Crystal Practice Management software in both an in-office and cloud version.

The in-office version can be purchased for a one-time purchase price for either one or multiple locations. The purchase includes unlimited client licenses for the purchased locations and the first year of unlimited toll free support and software updates. After the first year, the client has the option to continue the unlimited toll free support and software updates on a yearly basis for a flat fee each year. If the provider chooses not to sign up for the additional year of support, support is provided for a fee on a per minute basis.

The in-office version may also be leased for a one-time setup fee as well as a monthly recurring fee. The recurring monthly fee includes unlimited toll free support and updates. Leasing the in-office version of the software requires a provider to sign a minimum contract of one year. After the first year, the client can continue to lease the software on either a month to month or yearly basis.

The Crystal Practice Management software cloud pricing includes a one-time set up fee per connection and a recurring monthly fee. The recurring monthly fee includes unlimited toll free support and updates. Purchasing the cloud version of the software requires a provider to sign a minimum contract of one year. After the first year the client can continue to use the cloud services on either a month to month or yearly basis.

A provider is not required to use e-prescribing services. However, if the provider chooses to attest to e-prescribing through Meaningful Use they must use the paid version of e-prescribing through Allscripts. The Crystal Practice Management Software does not support e-prescribing other than through Allscripts. Allscripts' e-prescribing services are provided for a recurring monthly fee in addition to the price of the software. The fee is charged on a per provider basis and covers that provider for a single or multi-location configuration. This fee covers full access to the Allscripts e-prescribing system and there are no limits to the number of providers that can use the system or the number of prescriptions that can be sent. Abeo Solutions, Inc. will facilitate the setup of services between the provider and Allscripts but ultimately the provider must sign a contract with

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Allscripts for the services. There are no other technical or contractual limitations with the use of Allscripts.

A provider is not required to use direct messaging. However, if the provider chooses to attest to direct messaging through Meaningful Use they must use direct messaging through Nitor Group. The Crystal Practice Management Software does not support any HISP other than Nitor Group. Nitor Group provides HISP Direct for a monthly recurring fee. The fee is charged per database and not on a per provider or location basis. Therefore, multiple providers in an office can use HISP Direct for one monthly fee. This fee covers full access to HISP Direct and there are no limits to the number of direct messages that can be sent. Abo Solutions, Inc. will facilitate the setup of services between the provider and Nitor Group and the provider is not required to enter into a separate contract with Nitor Group. Additionally, there are no other technical or contractual limitations with the use of HISP Direct.

This language will be displayed on our website here: www.crystalpm.com/wp-content/uploads/2016/03/disclosure.pdf.

We agree to notify Drummond Group of any and all future changes to our transparency and disclosures language for this certified product-version.

We understand and agree that the ONC Health IT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if EHR technology developers fail to divulge accurate transparency and disclosures information.

We understand and agree that we will provide to Drummond Group copies of or give access to any and all websites, marketing materials, communication statements, and other assertions made by your organization regarding the ONC certification status of this product in a reasonable time to ensure the transparency and disclosures information is being accurately disclosed.

A handwritten signature in blue ink, appearing to read "Paul R. Crowley", is written over a horizontal line.

Paul R. Crowley

Vice-President

(512) 844-6635

paul@crystalpm.com