## How to create a new schedule template

To begin, open Crystal and navigate to the Schedule tab

| 🍲 [Primary Location] Crystal PM              |           |           |               |          |          |             |       |  |
|--|-----------|-----------|---------------|----------|----------|-------------|-------|--|
| File Conf                                    | iguration | Station F | UP Import / F | xport Su | pport Me | ssages Help | Backu |  |
| <u>88</u>                                    | 6         | 6         |               | 00°      |          |             | 28    |  |
| Patient                                      | Billing   | Tasks     | Schedule      | nventory | Reports  | Records     | Admin |  |
| Weekly Monthly Search Today: Thur. Mar.      |           |           |               |          |          |             |       |  |
| Thursday . March 09,2017 🖨 Time Mickey Mouse |           |           |               |          |          |             |       |  |

Select a time slot by double-left clicking on the grid (for this example I will use 1:00 PM)

|   | 📲 🏰 Make Appointment 🦳 📃 刘   |
|---|--|
| The Make Appointment screen   | Date: Start Time:  |
| hill appear. Select the dropdown<br>lox to the left of Patient and<br>hoose <b>Template</b> Next select<br>ype. | March       09, 2017 ∨       1:00 PM         Provider:       Dr. Mouse, Mickey       ✓         Location:       1: Primary Location       ✓ |
| The types listed are the ones you<br>have created under Admin<br>>Schedule>Appointment Types).                  | Code Text Minutes  |
|   | Add Billing Code Remove Billing Code   |
| or this example, I have chosen  | Duration: 15 Type: Phone Call  |
| Phone Call'.  | Patient: Template  |
|   | Notes: Wait List Show Linked >   |
|   |  |
|   | Alerts:  |
|   |  |
|   |  |
|   | Status   |
|   | Signed-In O Signed-Out O Missed O Canceled   |
|   | None O Ins Verified O Flag 2   |
|   | Save Appointment Delete Show Log Cancel  |

Next click the 'Recurrence' button. The recurring appointment screen will appear:

|  | 🍲 Recurring Appoir         | itment:                               | ×          |  |  |  |
|--|----------------------------|---------------------------------------|------------|--|--|--|
| ic   | Patient                    | atient Phone Call Template            |            |  |  |  |
|  | Duration 15                | ation 15                              |            |  |  |  |
|  | Pattern                    |                                       |            |  |  |  |
|  | O Daily                    |                                       |            |  |  |  |
|  | Weekly     Monthly         | Repeat Appointment every veek(s)      | de         |  |  |  |
|  | <ul> <li>Yearly</li> </ul> |                                       | ~          |  |  |  |
|  |                            |                                       | 10 >       |  |  |  |
|  |                            |                                       | ed >       |  |  |  |
|  | Length                     |                                       |            |  |  |  |
| Start Recurrence Thursday, March 9, 2017 V |                            |                                       |            |  |  |  |
|  | O Create a Total of 1      |                                       |            |  |  |  |
|  | ⊖ Repeat Unti              | I End Date Thursday , March 9, 2017 ~ | ~          |  |  |  |
| Create Appointments                        |                            |                                       |            |  |  |  |
|  |                            | 1                                     | Recurrence |  |  |  |
|  |                            | Status                                | Canaalad   |  |  |  |
|  |                            | Signed-Out O Missed                   | Canceled   |  |  |  |

The Phone Call Template has now been created. The 'Duration' box (showing 15 in this example) pulls from the make appointment screen.

|    | 12.001 10 |                     | 12.001 10 |
|----|-----------|---------------------|-----------|
|    | 12:45 PM  | Lunch               | 12:45 PM  |
|    | 1:00 PM   | Phone Call Template | 1:00 PM   |
|    | 1:15 PM   |                     | 1:15 PM   |
| nt | 1-20 DM   |                     | 1-20 DM   |

You can specify the pattern and repeat options.

Length allows you to specify the recurrence, the total number of appointments and how long you want to repeat the schedule template.

When finished, click the 'Create Appointments box to finish.