



The Final Rule requires prescribers to request that their patients confirm that they have received their prescription and allows flexibility in the way the prescription and confirmation are provided. As detailed in a final notice of rulemaking to be published shortly, after a contact lens fitting, prescribers will be required to do one of the following to confirm that a patient received their prescription:

- Request that the patient acknowledge receipt of the contact lens prescription by signing a separate confirmation statement
- Request that the patient sign a prescriber-retained copy of the prescription that contains a statement confirming the patient has received it
- Request that the patient sign a prescriber-retained copy of the sales receipt for the examination that contains a statement confirming the patient received the prescription; or
- Provide the patient with a digital copy of the prescription, and retain evidence that it was sent, received, or made accessible, downloadable, and printable

Source: <https://www.ftc.gov/news-events/press-releases/2020/06/ftc-announces-final-amendments-agencys-contact-lens-rule>

In Admin -> Company -> Records there are additional options that will help you meet these requirements:

FTC Contact Lens Reporting

- Add Correspondence Note when Printing Rx / Uploading
- Prompt For Uploading CL RX Display CL RX Page
- Add Patient Signature Line to CL RX
 - Prompt to scan in Signed CL RX
- Always Print 2 copies of CL RX

Add Correspondence Note when Printing Rx / Uploading

After printing or uploading the CL Rx, Crystal will automatically add a correspondence note into Patient->Notes:

Date	Correspondence Notes
07/22/2020	Uploaded to Portal CL RX Prescription -- 10:47 AM

Date	Correspondence Notes
07/08/2020	Printed CL RX Prescription -- 9:53 AM

Prompt For Uploading CL RX

In Records, if a final CL Rx is present, and it has not been uploaded to the portal, Crystal will prompt you and ask if you would like to upload the prescription:

Changes made to Contact Lens RX. Would you like to upload the Conta...

Upload Contact RX to Portal?

YES NO



Display CL RX Page

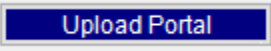
This option will display the CL RX page one more time before Uploading the prescription.

To manually upload a CL RX to the portal:

Patient: Go to the Prescription tab->click Print Prescription->Contacts->Click



Records: Go to the Prescription tab->click Print RX->Contacts->Click



More information on the patient portal can be found here:

<https://sites.google.com/view/crystalpmtemplate/patient-portal-online-forms>

Add Patient Signature Line to CL RX

Adds a line to the printed prescription for the patient to sign receipt of the prescription:

Sign below to indicate that you received a copy of your contact lens prescription at the completion of your contact lens fitting.

x _____ 11/05/2020

**Note: The signature line will not show up on prescriptions uploaded to the portal.*

Prompt to scan in Signed CL RX

After printing, the user will be prompted to Add Additional File or Add Scanned File:

